



LEVEL 6

OPERATIONAL EXCELLENCE LEADER

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TRAINING

What is this role / apprenticeship?

The Operational Excellence Leader Apprenticeship develops professionals who lead and embed continuous improvement across an organisation. Improvement Leaders are responsible for setting improvement strategy, driving performance, and aligning improvement activity with business goals.

Typically reporting to Board members or Heads of Department, they lead and coach teams of Improvement Specialists, providing advanced analytical capability and oversight of major improvement programmes. They work closely with all functions of the business to identify, prioritise, and deliver high-impact improvement initiatives.

Improvement Leaders translate strategic improvement opportunities into well-defined projects and initiatives, often shaping new or improved products, processes, and services. They are accountable for delivering sustainable improvement across the organisation's largest and highest-priority areas.

How long does the apprenticeship take?

The apprenticeship will take around 18 months to complete.

What qualifications will the learner receive?

- Level 6 Improvement Leader

Typical job titles might include:

Continuous Improvement Manager, Head of Improvement, Business Improvement Manager, Operational Excellence Manager, Transformation Manager, Performance Improvement Manager, Change and Improvement Manager, Service Improvement Manager, Business Transformation Lead

Why choose Acorn Training?

We put our learners at the heart of everything we do. All of our apprentices receive tailored one to one support from both a dedicated learning tutor and a learning mentor to ensure they are well-supported throughout their apprenticeship journey with us. We are an award-winning training provider renowned for our diversity and inclusion values and have been awarded a 'Good' rating in our first full Ofsted Inspection.

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