

LEVEL 2

HOUSING AND PROPERTY ASSISTANT

with acorn TRAINING

What is this role / apprenticeship?

The Level 2 Housing and Property Assistant apprenticeship offers a vital entry point into the housing and property management sector, equipping new staff with the core skills and knowledge needed to deliver excellent frontline services. As the first point of contact for tenants, housing assistants play a crucial role in customer service, tenancy support, rent management, and neighbourhood services - functions that directly impact tenant satisfaction and organisational success.

In a sector undergoing significant reform and rising expectations for transparency and accountability, this apprenticeship builds a pipeline of well-trained professionals ready to meet modern housing challenges. Learners gain a solid grounding in housing practice alongside essential transferable skills in communication, teamwork, and digital literacy. Equally important, the programme fosters empathy, inclusivity, and social awareness, preparing apprentices to contribute to safer, more connected communities. For employers, it provides a structured, nationally recognised pathway to attract, develop, and retain talent - supporting workforce resilience, service excellence, and the long-term growth of the housing sector.

How long does the apprenticeship take?

12 months on programme + 3 months EPA.

What qualifications will the learner receive?

- Level 2 Housing and Property Assistant

What are the entry requirements?

There are no formal requirements to apply to do this apprenticeship.

LEARN MORE

Contact us

Telephone: 01782 827 827
Email: info@acorntraining.co.uk
Visit: www.acorntraining.co.uk

Why choose Acorn Training?

We put our learners at the heart of everything we do. All of our apprentices receive tailored one to one support from both a dedicated learning tutor and a learning mentor to ensure they are well-supported throughout their apprenticeship journey with us. We are an award-winning training provider renowned for our diversity and inclusion values and have been awarded a 'Good' rating in our first full Ofsted Inspection.

Ofsted Good Provider

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Apprenticeships